

July 27, 2005

Ms. Tanya Zuckerman
Agenda KC
5290 Foxridge Drive
Mission, KS 66202

Dear Tanya,

Now that the dust has settled on our National Conference I wanted to write a formal letter of thanks. I think you know, but I want to stress again, how much I enjoyed working with you and Mary Davidson. The two of you are true professionals, extremely flexible and very creative. We greatly appreciated the flexibility you showed during the brainstorming phase. I know how tough it can be trying to come up with ideas for clients who aren't really sure what they want, but you did it with ease. Your ability to work within our budget and make adjustments as needed was greatly valued. We found it especially helpful when you and Mary came to our offices with the samples of all of our décor. This is very important to our ownership and your willingness to accommodate this request showed that you valued our business!

Of course on site we couldn't have been more pleased. Your professionalism and fun attitude continued throughout the event. We never concerned ourselves with any element of décor with the two of you on our team. Your staff really became a part of our staff. We just couldn't have done it without you!

On behalf of Bonnie and Jerry Kelly and Teresa Walsh and all the staff at Silpada Designs, thank you for helping ensure our conference was a rousing success. We look forward to working with you again next year!

Sincerely,

Karen

Karen Williams, CMP
Manager of Corporate Events and Travel
Silpada Designs