



May 18, 2005

Alton Hagen
Agenda USA
15305 W. 78th Terrace
Lenexa, KS 66217-9616

Dear Alton,

I am happy to have the opportunity to write a letter regarding the services I have received from Agenda USA during the last year.

Agenda USA has provided continuous shuttle service for employees temporarily displaced from their normal parking areas to an off site parking garage while new facilities are being constructed. You have turned a situation that is typically frustrating for the displaced tenants into a pleasant experience for them and us. They can always count on your drivers to be on time, courteous and safe.

Many thanks to you and your team for the exceptional service we have received from Agenda USA. I look forward to working with you on many other occasions.

Sincerely,

A handwritten signature in cursive script that reads "Pattie Whitmer".

Pattie Whitmer
Project Manager
816-701-3878